



# Product Data



**Fig. 1 — Sizes 09K - 24K**

**NOTE:** Images are for illustration purposes **only**. Actual models may differ slightly.

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## INDUSTRY LEADING FEATURES / BENEFITS

### A PERFECT BALANCE BETWEEN BUDGET LIMITS, ENERGY SAVINGS AND COMFORT.

The **38MHRCQ** series ductless systems are a matched combination of an outdoor condensing unit and an indoor fan coil unit connected only by refrigerant tubing and wires.

The ductless system permits creative solutions to design problems such as:

- Add-ons to current space (an office or family room addition)
- Special space requirements
- When changes in the load cannot be handled by the existing system
- When adding air conditioning to spaces that are heated by hydronic or electric heat and have no ductwork
- Historical renovations or any application where preserving the look of the original structure is essential.

The ideal compliment to your ducted system when it is impractical or prohibitively expensive to use ductwork.

The compact indoor fan coil units take up very little space in the room and do not obstruct windows. The fan coils are attractively styled to blend with most room decors. Advanced system components incorporate innovative technology to provide reliable cooling performance at low sound levels.

## Inverter Technology

The inverter driven compressor is designed to run at various input power frequencies (Hz) which controls the compressor's motor speed.

**Even Temperature** – The control package, including the inverter, monitors the outdoor and indoor temperatures as they relate to the selected indoor set point and adjusts the compressor speed to match the load and keep the system operating continuously rather than cycling and creating temperature swings. This translates to higher comfort levels for the occupants.

**Rapid Pull Down/Warm-Up** – Comfort is increased by the inverter system's ability to ramp up the compressor speed enabling the system to reach the user selected room temperature set point quicker.

**Humidity Control** – Running the system for longer periods and continuously varying the compressor speed enhances the humidity control.

## Individual Room Comfort

Maximum comfort is provided because each space can be controlled individually based on the usage pattern.

## Low Sound Levels

When noise is a concern, ductless systems are the answer. The indoor units are whisper quiet. There are no compressors indoors, either in the conditioned space or directly over it, and there is none of the noise usually generated by air being forced through the ductwork.

When sound ordinances and proximity to neighbors demand quiet operation, the **38MHRCQ** unit is the right choice. With the inverter technology, these units run at lower speeds most of the time resulting in reduced sound levels.

## Inverter Technology – Enhanced Economical Operation

Ductless systems are inherently economical to operate. Individual rooms are heated or cooled only when required, and since the air is delivered directly to the space, there is no need to use additional energy to move the air in the ductwork. This economical operation is enhanced further when the inverter system output matches the load resulting in a more efficient system.

## Easy-To-Use Controls

The systems have microprocessor-based controls to provide the ultimate in comfort and efficiency. The user friendly wired and wireless remote controls provide the interface between the user and the unit.

## Secure Operation

If security is an issue, outdoor and indoor units are connected only by refrigerant piping and wiring to prevent intruders from crawling through ductwork or wall openings. In addition, since the **38MHRCQ** can be installed close to an outside wall, coils are protected from vandals and severe weather.

## Fast Installation

This compact ductless system is simple to install. Only wires and piping need to run between the indoor and outdoor units. These units are fast and easy to install ensuring minimal disruption to customers in homes or the workplace. This makes the **38MHRCQ** systems the equipment of choice for retrofit applications.

## Simple Servicing and Maintenance

Removing the top panel of the outdoor unit provides immediate access to the control compartment, providing the service technician access to the diagnostic LEDs to facilitate the troubleshooting process. In addition, the draw-thru design of the outdoor unit means that dirt accumulates on the outside surface of the coil. Coils can be cleaned quickly from the inside using a pressure hose and detergent.

On the indoor units, service and maintenance expense is reduced due to the permanent easy to clean filters. Also, error codes are displayed on the front panel to alert the user to certain system malfunctions.

## Built-in Reliability

Ductless system indoor and outdoor units are designed to provide years of trouble-free operation. Both the indoor and outdoor units are well protected. Whenever the microprocessor detects abnormal conditions, the unit stops and an error code appears.

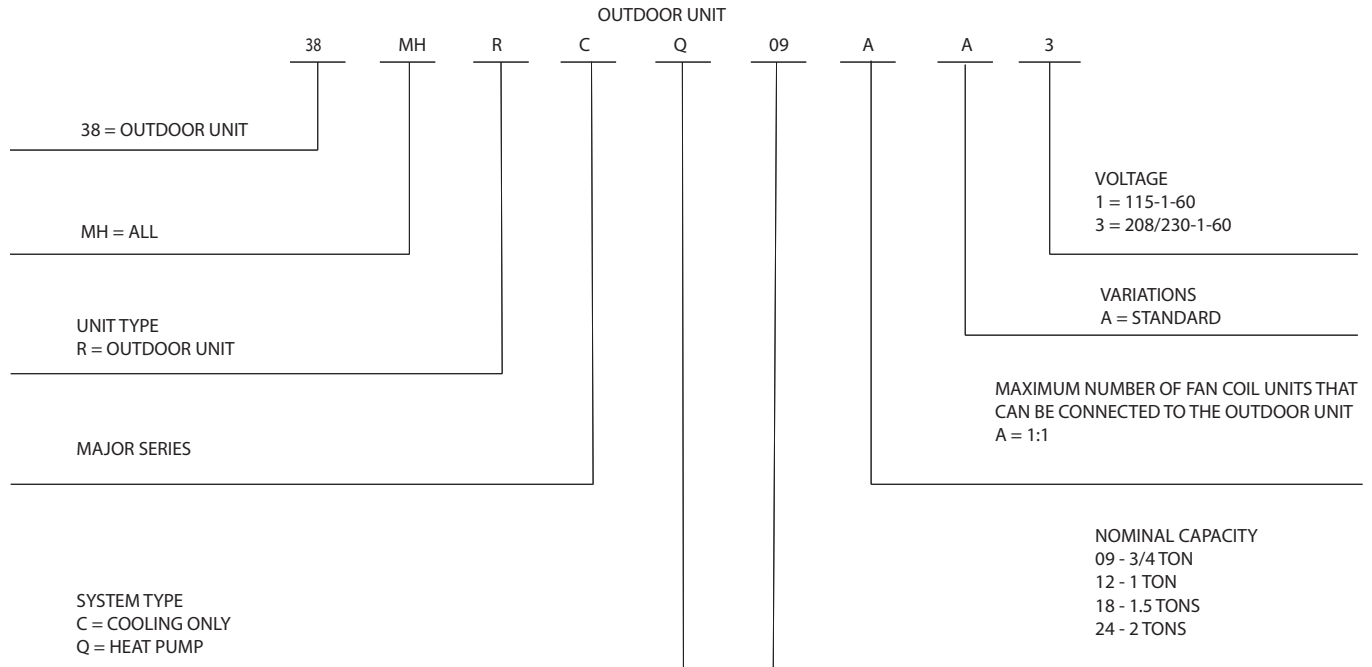
Inverter systems provide additional reliability due to the soft start.

This refers to the ability of the inverter to start the compressor motor using reduced voltage and reduced current. This feature is beneficial from an electrical standpoint (eliminates current spikes) as well as an overall reliability standpoint due to reduced stress on all associated system components.

## Agency Listings

All systems are listed with AHRI (Air conditioning, Heating, and Refrigeration Institute) and are UL certified per UL 60335-2-40 standard.

# MODEL NUMBER NOMENCLATURE



Use of the AHRI Certified TM Mark indicates a manufacturer's participation in the program. For verification of certification for individual products, go to [www.ahridirectory.org](http://www.ahridirectory.org).



# STANDARD FEATURES AND ACCESSORIES

<b>Ease Of Installation</b>	
Low Voltage Controls	S
<b>Comfort Features</b>	
Microprocessor Controls	S
Auto Restart Function	S
Auto Changeover	S
<b>Energy Saving Features</b>	
Inverter Driven Compressor	S
46° F Heating Mode (Heating Setback)	S
<b>Safety And Reliability</b>	
3 Minute Time Delay For Compressor	S
High Compressor Discharge Temperature	S
Low Voltage Protection	S
Compressor Overload Protection	S
Compressor Over Current Protection	S
IPM Module Protection	S
Condenser High Temp Protection in Cooling Mode	S
Aluminum Hydrophilic pre-coated fins	S
<b>Ease Of Service And Maintenance</b>	
Diagnostics	S
Liquid Line Pressure Taps	S
<b>Application Flexibility</b>	
Crankcase Heater	S
Base pan Heater on Heat Pump units only	S

## Outdoor Units

### Crankcase Unit

The crankcase heater is standard on all unit sizes. Heater clamps must be placed around the compressor oil stump.

### Base pan Heater

The base pan heater is standard on all unit sizes.

## Legend

S - Standard

A - Accessory

## Accessories

Outdoor Unit Model Number	Base Pan Base Rubber Plugs RCD Part No.	Quantity per Unit
38MHRCQ12AA1	12600801A00077	32
38MHRCQ09AA3		
38MHRCQ12AA3		
38MHRCQ18AA3		26
38MHRCQ24AA3		34

**NOTE:** The base pan is built in with multiple holes for proper draining during the defrost process. For applications where it is required to seal these holes, and re-direct the condensate drain, rubber plugs are available through RCD.

# DIMENSIONS

SYSTEM SIZE		12K (115V)	9K (208/230V)	12K (208/230V)	18K (208/230V)	24K (208/230V)
Unit						
Height (H)	in (mm)	21.85(555)	21.85(555)	21.85(555)	21.81(554)	26.50(673)
Width (W)	in (mm)	30.12(765)	30.12(765)	30.12(765)	31.69(805)	35.04(890)
Depth (D)	in (mm)	11.93(303)	11.93(303)	11.93(303)	12.99(330)	13.46(342)
Weight - Net	lbs. (kg)	62.17(28.2)	55.11(25.0)	59.30(26.9)	73.85(33.5)	97.88(44.4)
Packaging						
Height	in (mm)	24.02(610)	24.02(610)	24.02(610)	24.21(615)	29.13(740)
Width	in (mm)	34.92(887)	34.92(887)	34.92(887)	36.02(915)	39.17(995)
Depth	in (mm)	13.27(337)	13.27(337)	13.27(337)	14.57(370)	15.67(398)
Weight - Gross	lbs. (kg)	67.68(30.7)	60.85(27.6)	64.82(29.4)	79.81(36.2)	104.50(47.4)
Carton Material	--	Carton Box				
Material Thickness	in (mm)	0.197(5)	0.197(5)	0.197(5)	0.197(5)	0.295(7.5)

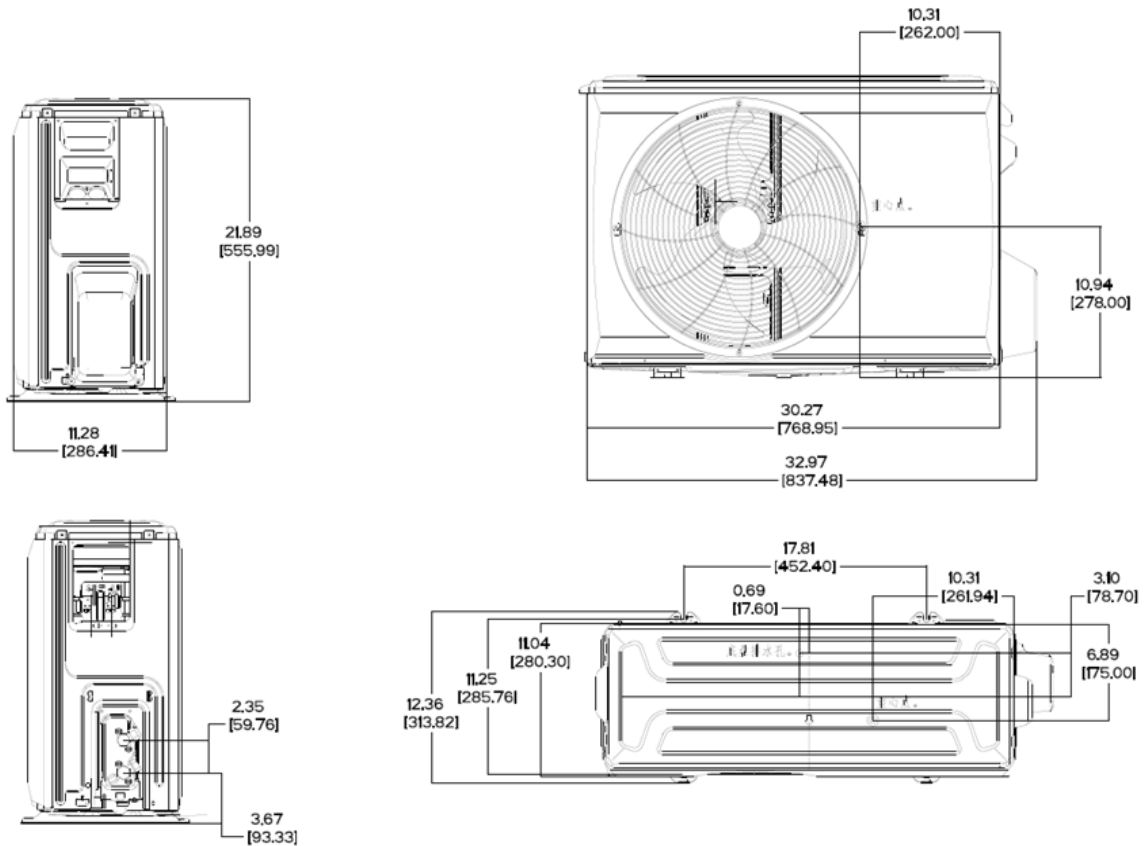


Fig. 2 — Sizes 12K (115V) and 9K/12K (208/230V) Heat Pump

# DIMENSIONS (CONT)

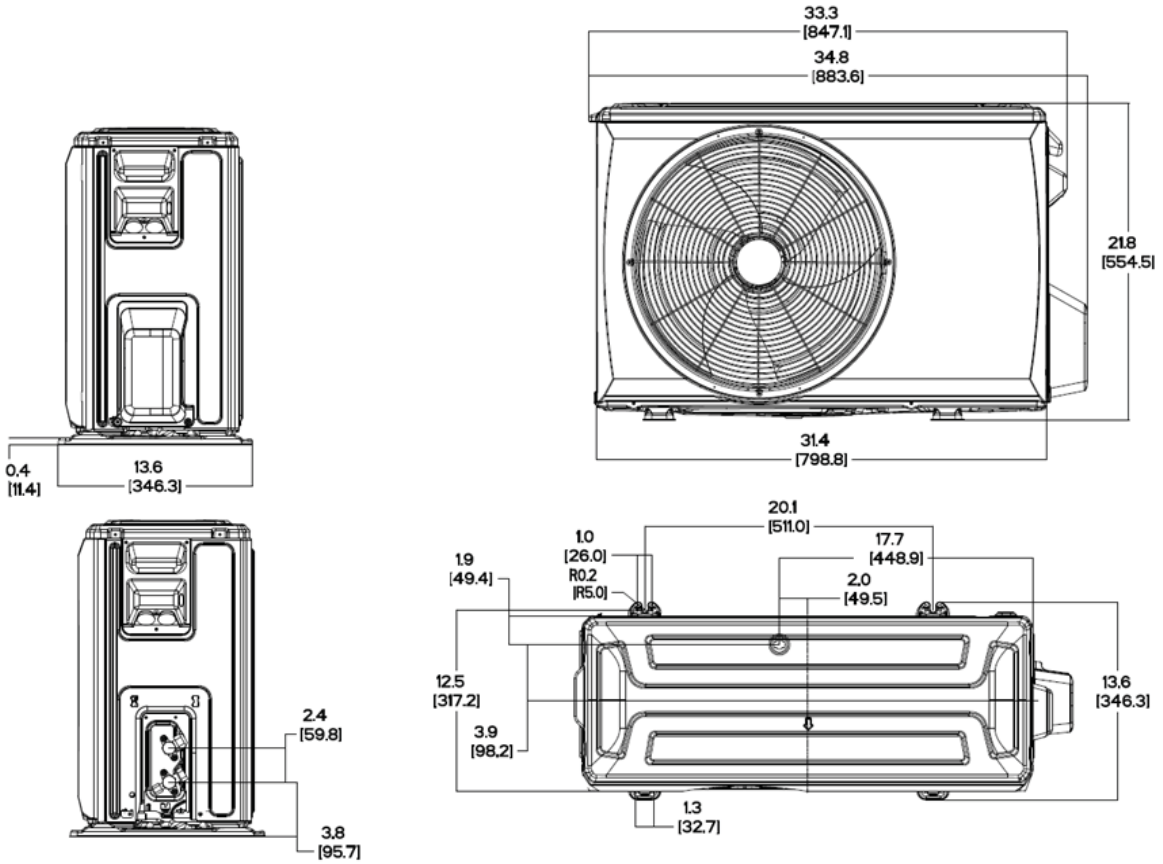


Fig. 3 — Size 18K Heat Pump

# DIMENSIONS (CONT)

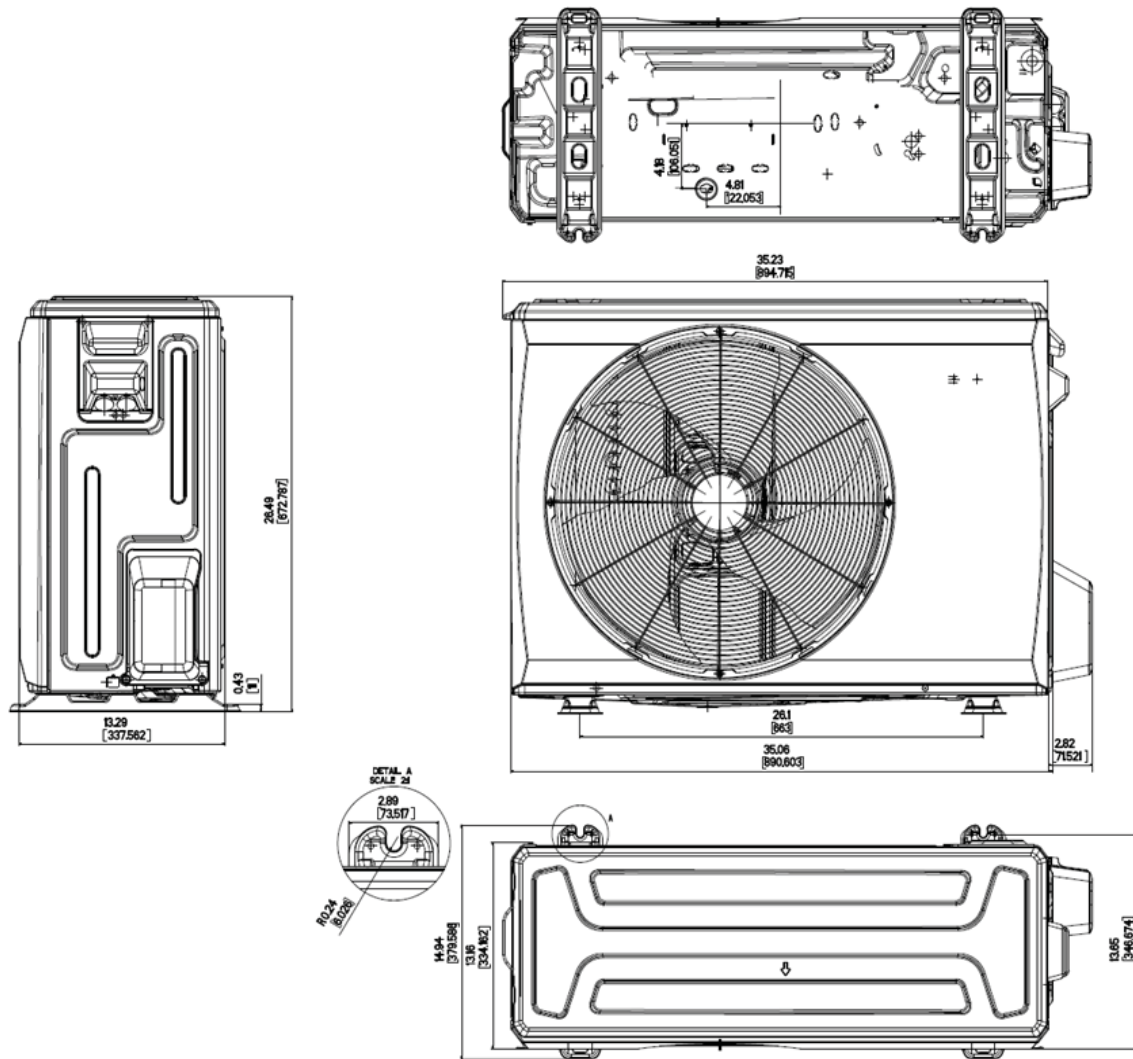
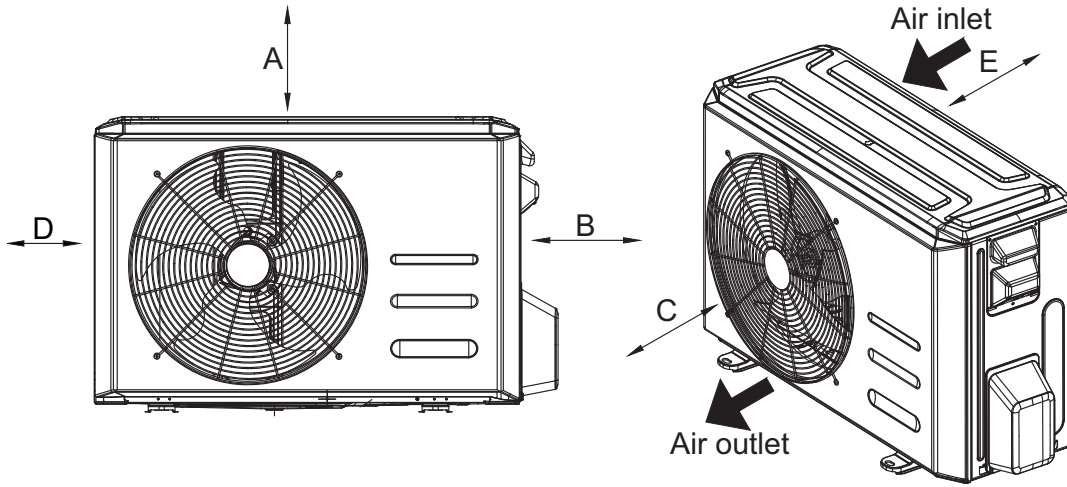


Fig. 4 — Size 24K Heat Pump

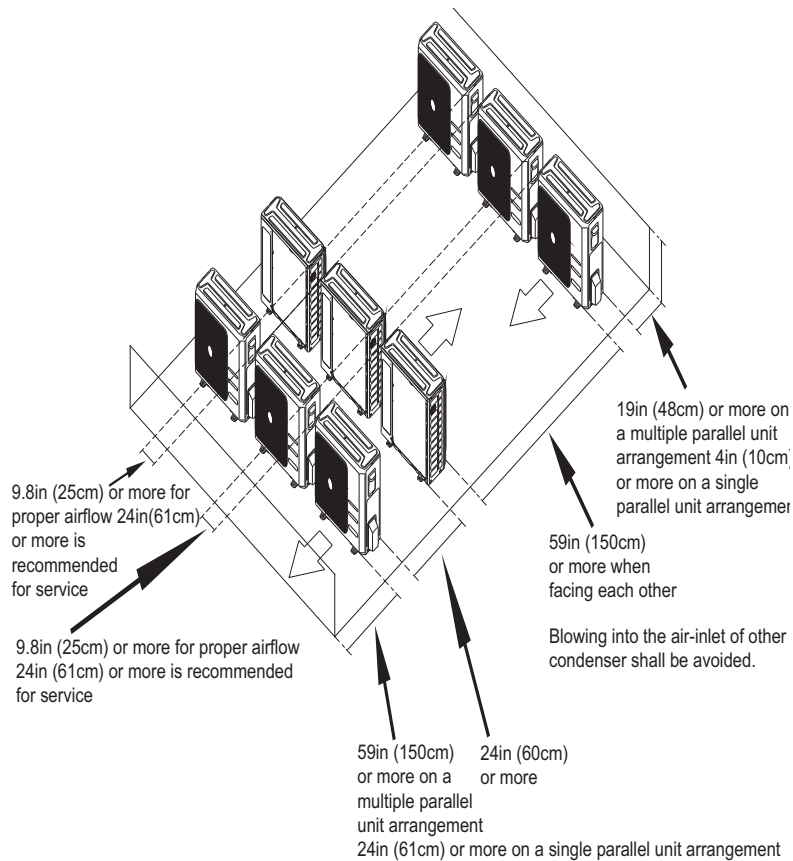
# CLEARANCES



**Fig. 5 — Clearances**

UNIT	MINIMUM VALUE IN. (MM)
A	24 (609)
B	24 (609)
C	24 (609)
D	4 (101)
E	6 (152)

**NOTE:** The outdoor unit must be mounted at least 2in (50mm) above the maximum anticipated snow depth.



**Fig. 6 — Clearances for multiple units**



# SPECIFICATIONS

SYSTEM	SIZE		12K	9K	12K	18K	24K
	Outdoor Model		38MHRCQ12AA1	38MHRCQ09AA3	38MHRCQ12AA3	38MHRCQ18AA3	38MHRCQ24AA3
Electrical	Voltage, Phase, Cycle	V/Ph/Hz	115-1-60	208/230-1-60	208/230-1-60	208/230-1-60	208/230-1-60
	MCA	A.	18.5	12.0	15	15	19
	Recommended Fuse Size		20	15	15	15	20
	MOCP - Fuse Rating	A.	25	15	15	20	30
Operating Range	Cooling Outdoor DB Min - Max	° F (° C)	0~ 122 (-17~ 50)	0~ 122 (-17~ 50)	0~ 122 (-17~ 50)	0~ 122 (-17~ 50)	0~ 122 (-17~ 50)
	Heating Outdoor DB Min - Max	° F (° C)	0~ 86 (-17~ 30)	0~ 86 (-17~ 30)	0~ 86 (-17~ 30)	0~ 86 (-17~ 30)	0~ 86 (-17~ 30)
Piping	Total Piping Length	ft (m)	82 (25)	82 (25)	82 (25)	98 (30)	164 (50)
	Piping Lift	ft (m)	33 (10)	33 (10)	33 (10)	66 (20)	82 (25)
	Pipe Connection Size - Liquid	in (mm)	1/4 (6.35)	1/4 (6.35)	1/4 (6.35)	1/4 (6.35)	3/8 (9.52)
	Pipe Connection Size - Suction	in (mm)	1/2 (12.7)	3/8 (9.52)	1/2 (12.7)	1/2 (12.7)	5/8 (16)
Refrigerant	Type		R410A	R410A	R410A	R410A	R410A
	Charge	lbs (kg)	1.79 (0.81)	1.59 (0.72)	1.79 (0.81)	2.98 (1.35)	3.92 (1.78)
	Metering Device		Capillary	Capillary	Capillary	Capillary	Capillary
Outdoor Coil	Face Area	Sq. Ft.	4.0	4.0	4.0	4.7	5.9
	No. Rows		1	1	1	2	1.6
	Fins per inch		20	18	20	20	20
	Circuits		2	2	2	4	5
Compressor	Type		Rotary Inverter	Rotary Inverter	Rotary Inverter	Rotary Inverter	Rotary Inverter
	Model		KSK103D33UEZ3	KSN98D64UFZ3	KSN98D64UFZ3	KSN140D21UFZ	KTM240D43UKT
	Oil Type		VG74	VG74	VG74	VG74	VG74
	Oil Charge	Fl. Oz.	10.15	10.48	10.15	14.88	20.97
	Rated Current	RLA	7.5	7.0	12.98	10	14.25
Outdoor	Unit Width	in (mm)	30.31 (770)	30.31 (770)	30.31 (770)	31.50 (800)	33.27 (845)
	Unit Height	in (mm)	21.85 (555)	21.85 (555)	21.85 (555)	21.81 (554)	27.64 (702)
	Unit Depth	in (mm)	11.81 (300)	11.81 (300)	11.81 (300)	13.11 (333)	14.29 (363)
	Net Weight	lbs (kg)	69 (31.3)	63 (28.6)	65.5 (29.7)	79.6 (36.1)	114.2 (51.8)
	Airflow	CFM	1,170	1,170	1,170	1,170	1,765
	Sound Pressure	dB(A)	54.5	57.2	57.4	57.0	60.2

# COMPATIBILITY

INDOOR UNIT		38MHRCQ12AA1	38MHRCQ09AA3	38MHRCQ12AA3	38MHRCQ18AA3	38MHRCQ24AA3
High Wall	40MHHQ12---1	•				
	40MHHQ09---3		•			
	40MHHQ12---3			•		
	40MHHQ18---3				•	
	40MHHQ24---3					•

# PERFORMANCE

INDOOR MODEL		40MHHQ12---1	40MHHQ09---3	40MHHQ12---3	40MHHQ18---3	40MHHQ24---3
Energy Star	-	NO	NO	NO	NO	NO
Cooling System Tons	-	1.0	0.8	1.0	1.5	2.0
Cooling Rated Capacity	Btu/h	12,000	9,000	12,000	18,000	24,000
Cooling Capacity Range	Btu/h	4,500~12,100	2,650~9,500	3,300~13,000	3,760~19,900	6,760~24,300
SEER	-	19.8	18.5	19.8	19	19
EER	-	9.9	11.2	10.2	11.2	9.4
Heating Rated Capacity (DOE H12 - 47°F)	Btu/h	12,000	10,000	12,000	18,000	24,800
Heating Rated Capacity (DOE H32 - 17°F)	Btu/h	7,000	5,800	7,000	11,900	15,300
Heating Maximum Capacity (17°F)	Btu/h	9,170	7,400	9,000	12,500	17,900
Heating Maximum Capacity (5°F)	Btu/h	7,000	6,500	8,000	10,000	14,000
Heating Capacity Range	Btu/h	5,500~12,000	2,600~10,500	3,810~13,490	6,400~19,000	6,040~26,210
HSPF	-	10.8	10	10	11	10.2
COP (DOE H12 - 47°F)	W/W	3	3.3	3.11	3.2	3.13
COP (DOE H32 - 17°F)	W/W	2.35	2.25	2.5	2.72	2.62
COP (5°F)	W/W	1.6	1.75	1.75	2	1.75

# COOLING PERFORMANCE DATA (HEAT PUMP)

Cooling Performance Data (Heat Pump) (Sheet 1 of 2)

MODEL	COOLING			OUTDOOR CONDITIONS (DB)									
	Indoor Conditions DB	WB		0°F (-17°C)	5°F (-15°C)	17°F (-8°C)	47°F (8°C)	77°F (25°C)	86°F (30°C)	95°F (35°C)	104°F (40°C)	113°F (45°C)	122°F (50°C)
12 (115V)	69.8°F (21°C)	59°F (15°C)	TC	9.36	9.30	9.52	10.55	9.73	9.83	9.01	8.38	3.79	3.79
			SC	6.81	6.76	6.82	7.22	6.81	6.86	6.48	6.16	3.78	3.78
			Input	0.47	0.44	0.37	0.49	0.69	0.87	0.92	1.00	0.62	0.62
	75.2°F (24°C)	62.6°F (17°C)	TC	11.30	11.24	11.45	12.49	11.67	11.76	10.95	10.31	5.72	5.72
			SC	7.95	7.91	8.06	8.79	8.21	8.28	7.70	7.26	4.03	4.03
			Input	0.72	0.69	0.62	0.73	0.94	1.12	1.16	1.24	0.86	0.86
	80.6°F (27°C)	66.2°F (19°C)	TC	12.63	12.57	12.78	13.82	13.00	13.09	12.28	11.64	7.06	7.06
			SC	8.64	8.60	8.75	9.46	8.89	8.96	8.40	7.97	4.83	4.83
			Input	0.84	0.81	0.74	0.85	1.06	1.24	1.29	1.37	0.98	0.98
	89.6°F (32°C)	73.4°F (23°C)	TC	15.07	15.01	15.22	16.26	15.44	15.53	14.71	14.08	9.49	9.49
			SC	9.18	9.14	9.27	9.90	9.40	9.46	8.96	8.58	5.78	5.78
			Input	1.05	1.02	0.95	1.07	1.27	1.46	1.50	1.58	1.20	1.20
09 (208-230V)	69.8°F (21°C)	59°F (15°C)	TC	7.16	9.70	6.51	9.06	8.36	8.48	7.95	7.43	6.44	4.86
			SC	5.33	6.28	4.96	5.99	5.72	5.77	5.51	5.26	4.81	4.12
			Input	0.26	0.47	0.20	0.44	0.62	0.78	0.84	0.91	0.91	0.87
	75.2°F (24°C)	62.6°F (17°C)	TC	8.18	10.72	7.53	10.07	9.37	9.50	8.97	8.45	7.46	5.88
			SC	5.70	7.47	5.24	7.02	6.53	6.62	6.25	5.88	5.20	4.10
			Input	0.28	0.49	0.22	0.47	0.64	0.81	0.87	0.94	0.93	0.90
	80.6°F (27°C)	66.2°F (19°C)	TC	9.19	11.74	8.54	11.09	10.39	10.51	9.99	9.46	8.47	6.89
			SC	6.27	8.00	5.82	7.56	7.08	7.17	6.81	6.45	5.78	4.70
			Input	0.31	0.52	0.25	0.49	0.67	0.83	0.89	0.96	0.96	0.92
	89.6°F (32°C)	73.4°F (23°C)	TC	11.08	13.62	10.43	12.97	12.27	12.40	11.87	11.35	10.36	8.78
			SC	7.59	9.33	7.14	8.89	8.41	8.49	8.13	7.77	7.10	6.01
			Input	0.35	0.56	0.29	0.54	0.71	0.87	0.94	1.01	1.00	0.97
12 (208-230V)	69.8°F (21°C)	59°F (15°C)	TC	7.71	8.62	10.56	10.33	9.69	9.75	11.03	8.30	6.45	3.38
			SC	5.69	6.19	6.68	7.21	6.87	6.88	7.46	6.19	5.40	3.38
			Input	0.23	0.30	0.50	0.45	0.64	0.80	1.36	0.91	0.79	0.54
	75.2°F (24°C)	62.6°F (17°C)	TC	8.05	8.96	10.89	10.67	10.03	10.09	11.37	8.64	6.79	3.72
			SC	5.69	6.33	7.70	7.54	7.09	7.13	8.03	6.11	4.80	2.63
			Input	0.14	0.21	0.41	0.36	0.55	0.71	1.27	0.82	0.70	0.45
	80.6°F (27°C)	66.2°F (19°C)	TC	8.78	9.68	11.62	11.40	10.76	10.81	12.09	9.37	7.52	4.44
			SC	6.23	6.87	8.24	8.08	7.63	7.67	8.58	6.65	5.33	3.15
			Input	0.15	0.21	0.41	0.36	0.56	0.72	1.27	0.83	0.70	0.46
	89.6°F (32°C)	73.4°F (23°C)	TC	10.39	11.29	13.23	13.01	12.37	12.42	13.70	10.98	9.13	6.05
			SC	6.93	7.53	8.83	8.68	8.25	8.29	9.14	7.32	6.09	4.04
			Input	0.20	0.27	0.47	0.42	0.61	0.77	1.33	0.88	0.76	0.51
18 (208-230V)	69.8°F (21°C)	59°F (15°C)	TC	13.66	15.21	15.36	17.02	15.14	14.36	16.35	12.21	7.44	7.44
			SC	9.95	11.34	11.40	11.94	11.02	10.72	11.91	9.86	7.44	7.44
			Input	0.62	0.80	0.81	0.82	1.04	1.18	1.72	1.42	1.22	1.22
	75.2°F (24°C)	62.6°F (17°C)	TC	14.79	16.34	16.49	18.15	16.26	15.48	17.48	13.34	8.56	8.56
			SC	10.82	11.95	12.06	13.28	11.90	11.32	12.79	9.76	6.26	6.26
			Input	0.66	0.84	0.85	0.86	1.08	1.22	1.76	1.46	1.26	1.26
	80.6°F (27°C)	66.2°F (19°C)	TC	16.03	17.57	17.73	19.39	17.50	16.72	18.72	14.57	9.80	9.80
			SC	11.51	12.62	12.73	13.92	12.57	12.00	13.44	10.47	7.04	7.04
			Input	0.71	0.89	0.90	0.91	1.12	1.27	1.81	1.51	1.30	1.30
	89.6°F (32°C)	73.4°F (23°C)	TC	18.49	20.03	20.19	21.85	19.96	19.18	21.18	17.04	12.26	12.26
			SC	11.97	12.98	13.08	14.15	12.93	12.42	13.72	11.03	7.94	7.94
			Input	0.80	0.98	0.99	1.00	1.22	1.36	1.90	1.60	1.40	1.40

Cooling Performance Data (Heat Pump) (Sheet 2 of 2)

MODEL	COOLING			OUTDOOR CONDITIONS (DB)									
	Indoor Conditions DB	WB		0°F (-17°C)	5°F (-15°C)	17°F (-8°C)	47°F (8°C)	77°F (25°C)	86°F (30°C)	95°F (35°C)	104°F (40°C)	113°F (45°C)	122°F (50°C)
24 (208-230V)	69.8°F (21°C)	59°F (15°C)	TC	21.90	25.11	23.23	21.03	21.75	22.29	21.21	19.48	16.65	13.97
			SC	15.15	16.85	15.84	14.83	15.16	15.45	15.18	14.02	12.72	11.40
			Input	1.91	1.65	1.20	1.52	1.91	2.51	2.75	2.96	2.66	2.49
	75.2°F (24°C)	62.6°F (17°C)	TC	23.19	26.40	24.51	22.31	23.03	23.58	22.49	20.76	17.93	15.26
			SC	16.60	18.90	17.55	15.97	16.49	16.88	16.10	14.87	12.84	10.92
			Input	1.99	1.74	1.29	1.61	1.99	2.60	2.84	3.05	2.75	2.58
	80.6°F (27°C)	66.2°F (19°C)	TC	24.61	27.83	25.94	23.74	24.46	25.00	23.92	22.19	19.36	16.69
			SC	17.31	19.56	18.24	16.69	17.19	17.58	16.82	15.60	13.61	11.73
			Input	2.10	1.84	1.39	1.71	2.10	2.70	2.94	3.15	2.85	2.68
	89.6°F (32°C)	73.4°F (23°C)	TC	27.47	30.68	28.80	26.59	27.31	27.86	26.77	25.05	22.22	19.54
			SC	19.40	21.67	20.34	18.78	19.29	19.68	18.91	17.69	15.69	13.80
			Input	2.30	2.04	1.59	1.91	2.30	2.90	3.14	3.35	3.05	2.88

# HEATING PERFORMANCE DATA (HEAT PUMP)

Heating Performance Data (Heat Pump) (Sheet 1 of 2)

MODEL	HEATING		OUTDOOR CONDITIONS (DB)								
	Indoor Conditions DB		0°F (-17°C)	5°F (-15°C)	17°F (-8°C)	19.4°F (-7°C)	24.8°F (-4°C)	32°F (0°C)	39.2°F (4°C)	44.6°F (7°C)	53.6°F (12°C)
12K 115V	59°F (15°C)	TC	5.64	6.08	7.43	7.69	8.70	9.08	10.12	10.98	11.92
		Input	0.90	0.98	0.92	0.92	0.91	0.86	0.90	0.93	0.98
		COP	1.84	1.82	2.36	2.44	2.79	3.11	3.29	3.46	3.58
	64.4°F (18°C)	TC	5.67	6.10	7.46	7.71	8.73	9.10	10.15	11.01	11.95
		Input	0.94	1.02	0.97	0.97	0.96	0.90	0.94	0.97	1.02
		COP	1.77	1.75	2.26	2.34	2.67	2.97	3.15	3.32	3.43
	69°F (20.5°C)	TC	5.69	6.12	7.48	7.74	8.75	9.12	10.17	11.03	11.97
		Input	0.90	0.98	0.92	0.92	0.91	0.86	0.90	0.93	0.98
		COP	1.84	1.82	2.36	2.44	2.79	3.11	3.29	3.46	3.58
	71.6°F (22°C)	TC	5.09	5.52	6.88	7.13	8.15	8.52	9.57	10.43	11.37
		Input	1.00	1.08	1.02	1.02	1.01	0.95	1.00	1.03	1.08
		COP	1.50	1.50	1.97	2.04	2.36	2.62	2.80	2.97	3.09
9K 230V	59°F (15°C)	TC	7.22	7.39	9.28	9.60	9.21	9.85	9.95	10.76	11.81
		Input	1.15	1.15	1.17	1.19	1.13	1.02	1.01	1.01	1.03
		COP	1.84	1.88	2.33	2.35	2.39	2.84	2.88	3.13	3.34
	64.4°F (18°C)	TC	7.23	7.40	9.29	9.61	9.22	9.86	9.96	10.78	11.82
		Input	1.15	1.15	1.17	1.20	1.13	1.02	1.01	1.01	1.04
		COP	1.84	1.89	2.33	2.35	2.39	2.83	2.88	3.13	3.34
	69°F (20.5°C)	TC	7.24	7.41	9.30	9.62	9.23	9.87	9.97	10.79	11.83
		Input	1.16	1.15	1.17	1.20	1.13	1.02	1.02	1.01	1.04
		COP	1.84	1.88	2.33	2.35	2.39	2.83	2.87	3.13	3.33
	71.6°F (22°C)	TC	7.24	7.42	9.31	9.62	9.23	9.88	9.98	10.79	11.83
		Input	1.16	1.15	1.17	1.20	1.14	1.02	1.02	1.01	1.04
		COP	1.84	1.88	2.33	2.35	2.38	2.83	2.87	3.12	3.33
12K 230V	59°F (15°C)	TC	7.49	6.65	10.28	9.87	11.45	11.38	12.59	13.15	11.74
		Input	1.26	1.18	1.28	1.27	1.33	1.15	1.22	1.25	0.90
		COP	1.75	1.64	2.35	2.28	2.53	2.91	3.03	3.07	3.83
	64.4°F (18°C)	TC	7.40	6.56	10.19	9.78	11.37	11.29	12.50	13.06	11.65
		Input	1.25	1.18	1.28	1.26	1.32	1.14	1.21	1.25	0.89
		COP	1.74	1.63	2.34	2.27	2.53	2.90	3.03	3.07	3.83
	69°F (20.5°C)	TC	7.32	6.49	10.11	9.70	11.29	11.21	12.43	12.98	11.57
		Input	1.24	1.17	1.27	1.26	1.31	1.13	1.21	1.24	0.89
		COP	1.73	1.62	2.33	2.26	2.52	2.90	3.02	3.06	3.83
	71.6°F (22°C)	TC	7.28	6.44	10.07	9.66	11.25	11.17	12.38	12.94	11.53
		Input	1.24	1.17	1.27	1.25	1.31	1.13	1.20	1.24	0.88
		COP	1.72	1.62	2.33	2.26	2.52	2.89	3.02	3.06	3.83
18K 230V	59°F (15°C)	TC	10.84	10.77	13.29	13.87	15.52	17.04	17.47	18.04	17.93
		Input	1.40	1.45	1.41	1.44	1.53	1.60	1.52	1.55	1.29
		COP	2.29	2.18	2.77	2.82	2.97	3.12	3.38	3.41	4.09
	64.4°F (18°C)	TC	10.50	10.44	12.95	13.53	15.19	16.70	17.13	17.71	17.60
		Input	1.46	1.50	1.46	1.50	1.59	1.66	1.57	1.61	1.34
		COP	2.11	2.03	2.59	2.65	2.80	2.95	3.19	3.23	3.84
	69°F (20.5°C)	TC	10.21	10.15	12.67	13.25	14.90	16.41	16.84	17.42	17.31
		Input	1.40	1.45	1.41	1.44	1.53	1.60	1.52	1.55	1.29
		COP	2.29	2.18	2.77	2.82	2.97	3.12	3.38	3.41	4.09
	71.6°F (22°C)	TC	10.60	10.53	13.05	13.63	15.28	16.80	17.23	17.80	17.69
		Input	1.54	1.58	1.54	1.58	1.66	1.74	1.65	1.68	1.42
		COP	2.02	1.95	2.48	2.54	2.69	2.83	3.06	3.10	3.65

Heating Performance Data (Heat Pump) (Sheet 2 of 2)

MODEL	HEATING		OUTDOOR CONDITIONS (DB)								
	Indoor Conditions DB		0°F (-17°C)	5°F (-15°C)	17°F (-8°C)	19.4°F (-7°C)	24.8°F (-4°C)	32°F (0°C)	39.2°F (4°C)	44.6°F (7°C)	53.6°F (12°C)
24K 230V	59°F (15°C)	TC	14.87	16.28	20.17	20.92	22.88	24.63	26.61	26.72	29.63
		Input	2.20	2.30	2.62	2.67	2.85	2.92	3.09	2.65	3.08
		COP	1.98	2.08	2.26	2.30	2.36	2.48	2.53	2.96	2.82
	64.4°F (18°C)	TC	14.92	16.34	20.23	20.97	22.93	24.69	26.66	26.78	29.68
		Input	2.20	2.30	2.62	2.67	2.85	2.92	3.09	2.65	3.08
		COP	1.99	2.08	2.27	2.31	2.36	2.48	2.53	2.97	2.82
	69°F (20.5°C)	TC	14.97	16.38	20.27	21.02	22.98	24.73	26.71	26.83	29.73
		Input	2.20	2.30	2.62	2.67	2.85	2.92	3.09	2.65	3.08
		COP	1.99	2.08	2.27	2.31	2.36	2.48	2.53	2.97	2.83
	71.6°F (22°C)	TC	15.00	16.41	20.30	21.05	23.01	24.76	26.74	26.85	29.75
		Input	2.20	2.30	2.62	2.67	2.85	2.92	3.09	2.65	3.08
		COP	2.00	2.09	2.27	2.31	2.37	2.49	2.54	2.97	2.83

**LEGEND**

**DB** - Dry Bulb

**WB** - Wet Bulb

**TC** - Total Net Capacity (1000 Btu/hour)

**SC** - Sensible Capacity (1000 Btu/hour)

**Input** - Total Power (kW)

**COP** - Coefficient of Performance

## APPLICATION DATA

### Unit Selection

Select equipment that either matches or supports slightly more than the anticipated peak load. This provides better humidity control, fewer unit cycles, and less part-load operation.

For units used in spaces with high sensible loads, base equipment selection on unit sensible load, not on total anticipated load. Adjust for anticipated room wet bulb temperature to avoid undersizing the equipment.

### Unit Mounting (Outdoor)

Refer to the unit's installation instructions for further details.

**Unit leveling** - For reliable operation, units should be level in all planes.

**Clearance** - Minimum clearance (see Fig. 5 — on page 8) must be provided for airflow. The condensing units are designed for free-flow application. Air inlets and outlets should not be restricted.

**Unit location** - A location which is convenient to installation and not exposed to strong winds. A location that can bear the weight of the outdoor unit and where the outdoor unit can be mounted in a level position.

Do not install the indoor or outdoor units in a location with special environmental conditions. For those applications, contact your sales representative.

### System Operating Conditions

OPERATING RANGE MIN / MAX °F (°C)		
	Cooling	Heating
Outdoor DB	0 ~ 122 (-17 ~ 50)	0 ~ 86 (-17 ~ 30)

**NOTE: Reference the product installation instructions for more information.**

### Metering Devices

The outdoor unit utilizes a capillary tube to manage the connected fan coil's refrigerant flow.

### Drain Connections

Install drains to meet the local sanitation codes.

### Refrigerant Lines

#### General refrigerant line sizing:

1. The outdoor units are shipped with a full charge of R410A refrigerant. All charges, line sizing, and capacities are based on runs of 25 ft. (7.6 m). For runs over 25 ft. (7.6 m), review the *Long Line Applications* section for the proper charge adjustments.
2. Refrigerant lines should not be buried in the ground. If it is necessary to bury the lines, do not bury more than 36-in (914 mm). Provide a minimum 6-in (152 mm) vertical rise to the service valves to prevent refrigerant migration.
3. Both lines must be insulated. Use a minimum of 1/2-in. (12.7 mm) thick insulation. Closed-cell insulation is recommended in all long-line applications.
4. Special consideration should be given to isolating the interconnecting tubing from the building structure. Isolate the tubing so vibration or noise is not transmitted into the structure.

#### Long Line Applications:

1. No change in line sizing is required.
2. Add refrigerant per the **Additional Charge** table.

ADDITIONAL CHARGE							
Unit Size	Total Line Length ft. (m)		Additional Charge, oz/ft. FT (m)				
	Min	Max	10-25 (3-9)	>25-82 (8-25)	>82-98 (25-30)	>98-164 (30-50)	
9	10(3)	82(25)	None	0.16			
12		98(30)			0.16		
18		164(50)			0.32	0.32	0.32
24							

## WIRING

All wires must be sized per NEC (National Electrical Code) or CEC (Canadian Electrical Code) and local codes. Use Electrical Data table MCA (minimum circuit amps) and MOCP (maximum over current protection) to correctly size the wires and the disconnect fuse or breakers respectively.

### **Recommended Connection Method for Power and Communication Wiring:**

The main power is supplied to the outdoor unit. The field supplied 14/3 stranded wire with ground with a 600 volt insulation rating, power/communication wiring from the outdoor unit to indoor unit consists of four (4) wires and provides the power for the indoor unit.

Two wires are line voltage AC power, one is communication wiring (S) and the other is a ground wire. Wiring between indoor and outdoor unit is polarity sensitive. The use of BX wire is NOT recommended.

If installed in a high Electromagnetic field (EMF) area and communication issues exists, a 14/2 stranded shielded wire can be used to replace L2/N and (S) between outdoor unit and indoor unit landing the shield onto ground in the outdoor unit only.



## CAUTION

### **EQUIPMENT DAMAGE HAZARD**

Failure to follow this caution may result in equipment damage or improper operation.

Wires should be sized based on NEC and local codes.



## CAUTION

### **EQUIPMENT DAMAGE HAZARD**

Failure to follow this caution may result in equipment damage or improper operation.

Be sure to comply with local codes while running wire from the indoor unit to the outdoor unit.

Every wire must be connected firmly. Loose wiring may cause the terminal to overheat or result in unit malfunction. A fire hazard may also exist. Ensure all wiring is tightly connected.

No wire should touch the refrigerant tubing, compressor or any moving parts.

Disconnecting means must be provided and shall be located within sight and readily accessible from the air conditioner.

Connecting cable with conduit shall be routed through the hole in the conduit panel.



## Air Flow Data

38MHRCQ UNIT SIZE	12K (115V)	9K (208/230V)	12K (208/230V)	18K (208/230V)	24K (208/230V)
Outdoor (CFM)	1,235	1,294	1,235	1,235	1,765

## Sound Data

38MHRCQ UNIT SIZE (HP)		12K (115V)	9K (208/230V)	12K (208/230V)	18K (208/230V)	24K (208/230V)
Outdoor Sound Pressure Level	dB(A)	53.5	55	55.5	55	59.5
Outdoor Sound Power Level	dB(A)	63.1	64.2	64.5	64.3	69.7

## Sound Pressure In Octave Bands

	Frequency (Hz)	63	125	250	500	1000	2000	4000	8000
12 K (115V)	Cooling dB	57.6	50.0	54.4	49.6	45.6	40.0	35.6	35.3
	Heating dB	59.8	52.1	55.1	49.2	47.7	42.5	37.4	31.6
	Indoor dB	38.8	34.4	38.3	38.6	37.8	33.1	23.1	14.4
9K (208V)	Cooling dB	53.3	58.8	57.2	51.2	48.5	42.0	36.1	31.2
	Heating dB	55.5	58.4	56.6	51.0	48.0	41.8	36.1	31.3
	Indoor dB	38.1	33.6	38.5	37.9	36.2	29.6	20.6	13.6
12K (208V)	Cooling dB	57.8	58.2	53.9	49.2	46.0	40.5	37.0	32.8
	Heating dB	60.0	57.9	58.4	52.9	47.5	44.2	41.2	36.7
	Indoor dB	34.4	32.2	37.5	39.4	37.8	31.9	22.5	14.9
18K (208V)	Cooling dB	60.9	56.5	54.2	51.0	46.5	41.5	37.0	33.6
	Heating dB	62.5	55.9	52.8	53.9	47.9	44.0	39.4	36.1
	Indoor dB	37.8	36.5	40.6	40.7	40.0	34.9	27.5	17.1
24K (208V)	Cooling dB	56.8	60.5	60.1	54.5	50.5	45.7	39.8	34.5
	Heating dB	60.4	59.9	62.7	56.5	52.2	47.2	42.5	39.3
	Indoor dB	39.0	38.7	45.0	43.7	45.5	39.5	33.0	24.4

## Outdoor Unit Sound Pressure Test Conditions

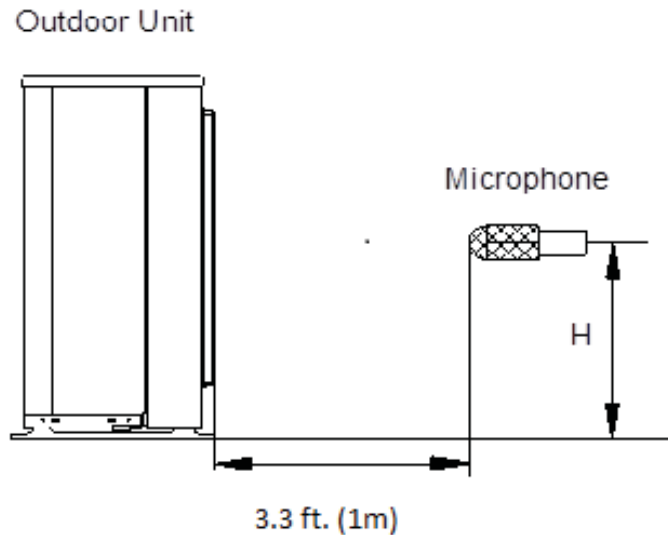


Fig. 7 — Outdoor Unit Sound Pressure Test Conditions

# ELECTRICAL DATA

SYSTEM SIZE		12K	9K	12K	18K	24K
POWER SUPPLY	Volts-PH-Hz	115-1-60	208/230-1-60	208/230-1-60	208/230-1-60	208/230-1-60
	Max – Min* Oper. Voltage	127-104	253-187	253-187	253-187	253-187
	MCA	18.5	12.0	15	15	18
	Recommended Fuse Size	20	15	15	20	20
	MOCP	25	15	15	20	30
COMPRESSOR	Volts – PH – Hz	115-1-60	208/230-1-60	208/230-1-60	208/230-1-60	208/230-1-60
	RLA	7.5	7.0	12.98	10	14.25
OUTDOOR FAN MOTOR	FLA	1.5	1.5	1.5	1.5	3
	Rated HP	0.045	0.045	0.045	0.045	0.11
	Output	34	34	34	34	80

\*Permissible limits of the voltage range at which the unit will operate satisfactorily.

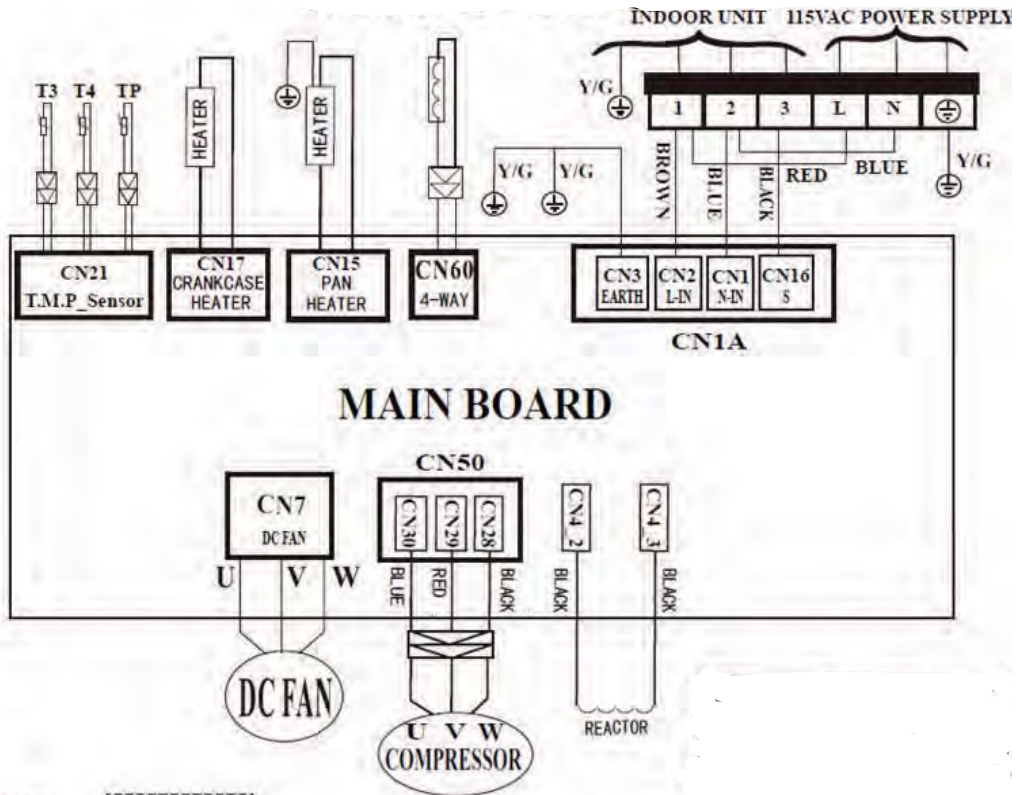
## LEGEND

- FLA - Full Load Amps
- MCA - Minimum Circuit Amps
- MOCP - Maximum Over-Current Protection
- RLA - Rated Load Amps

## Fan and Motor Specifications

38MHRCQ UNIT SIZE			12K (115 V)	9K (208/230 V)	12K (208/230 V)	18K (208/230 V)	24K (208/230 V)
Outdoor Fan	Material	-	Acrylonitrile Styrene +20%GF	Acrylonitrile Styrene +20%GF	Acrylonitrile Styrene +20%GF	Acrylonitrile Styrene +20%GF	Acrylonitrile Styrene +20%GF
	Type	-	ZL-421*133*8-3KN	ZL-421*133*8-3KN	ZL-421*133*8-3KN	ZL-434*144*8-3KN	ZL-535*133*12-3KFN
	Diameter	inch	16.58 (421)	16.58 (421)	16.58 (421)	17.09 (434)	21.06 (535)
	Height	inch	5.24 (133)	5.24 (133)	5.24 (133)	5.67(144)	5.24 (133)
Outdoor Fan Motor	Model	-	ZKFN-34-10-1-3	ZKFN-34-10-1-3	ZKFN-34-10-1-3	ZKFN-34-10-1-3	ZKFN-80-8-3
	Volts	V	155	310	310	310	310
	Phase		1	1	1	1	1
	Hertz	Hz	60	60	60	60	60
	FLA	A	1.5	1.5	1.5	1.5	3
	Rated HP	HP	0.045	0.045	0.045	0.045	0.11
	Output	W	34	34	34	34	80
	Type	-	DC	DC	DC	DC	DC
	Insulation class	-	B	B	B	B	E
	Safe class	-	IPX4	IPX4	IPX4	IPX4	IPX4
	Input	W	100.3	100.3	100.3	100.3	120
	Range of current	Amps	0.823±10%	0.823±10%	0.823±10%	0.823±10%	1±20%
	Rated current	Amps	0.823	0.823	0.823	0.823	1
	Capacitor	µF	NA	NA	NA	NA	NA
	Speed	rev/min	780/700/600	800/700/600	780/700/600	950/800/650/450	830/700/550
	Rated RPM	rev/min	780	800	780	950	830
	Max. input	W	100.3	100.3	100.3	100.3	120

# WIRING DIAGRAMS

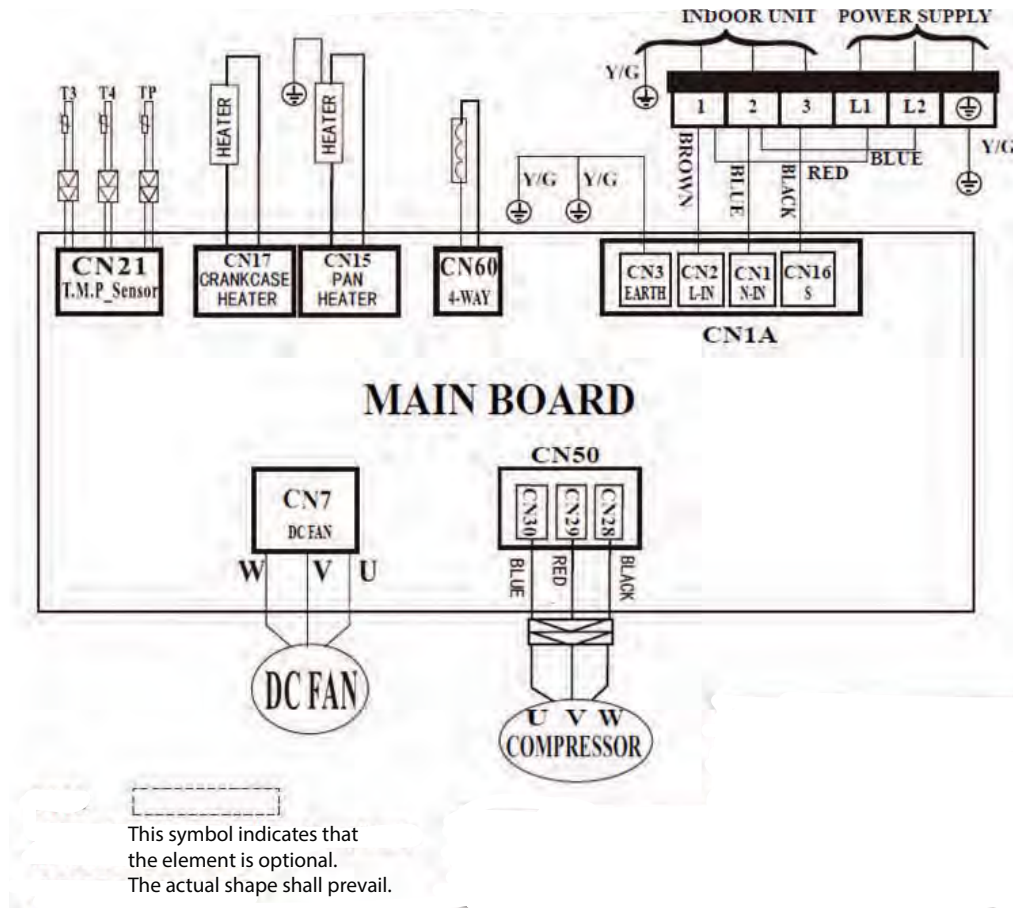


This symbol indicates that the element is optional. The actual shape shall prevail.

**Fig. 8 — Wiring Diagram Heat Pump Size 12K (115V)**

		CN1A	INPUT	115V	AC
		CN4_2/4_3	INPUT	115V	AC
		CN7	OUTPUT	0-310V	AC
		CN60	OUTPUT	115V	AC
T3	Condenser TEMP. Sensor	CN21	OUTPUT	0-5V	DC
T4	Ambient TEMP. Sensor				
TP	Discharge TEMP. Sensor				
		CN15	OUTPUT	115V	AC
		CN17	OUTPUT	115V	AC
		CN50	OUTPUT	0-310V	AC

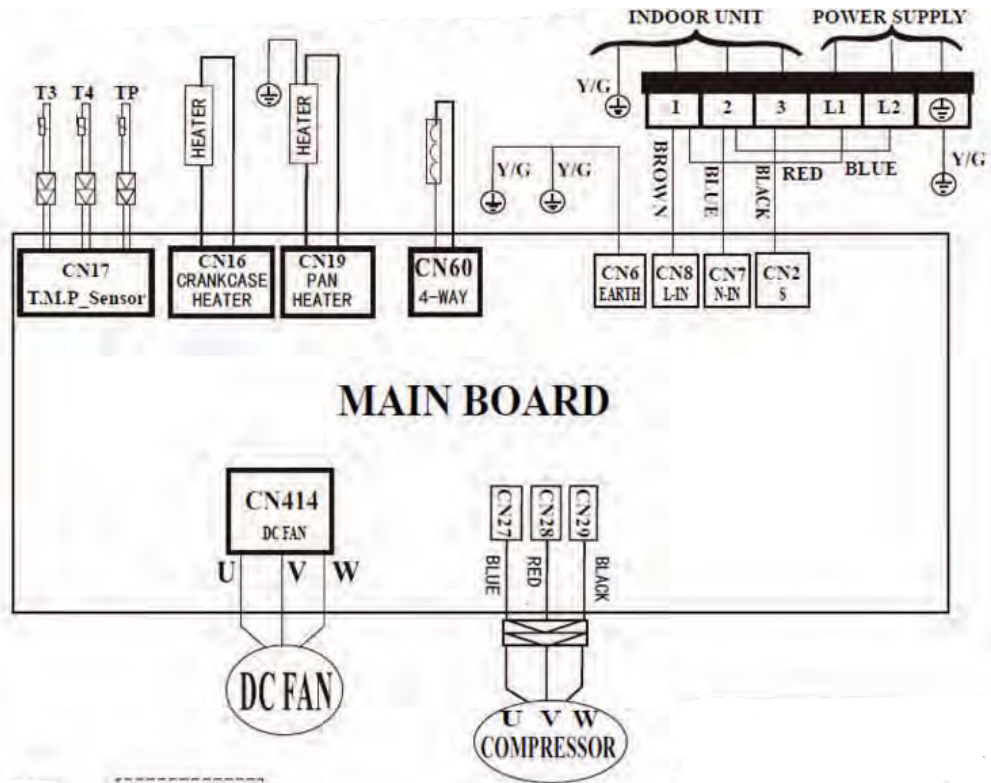
# WIRING DIAGRAMS (CONTINUED)



**Fig. 9 — Wiring Diagram Sizes 9-18K (208-230V)**

		CN1A	INPUT	230V	AC
		CN7	OUTPUT	0-310V	AC
		CN60	OUTPUT	230V	AC
T3	Condenser TEMP. Sensor	CN21	OUTPUT	0-5V	DC
T4	Ambient TEMP. Sensor				
TP	Discharge TEMP. Sensor				
		CN15	OUTPUT	230V	AC
		CN17	OUTPUT	230V	AC
		CN50	OUTPUT	0-310V	AC

# WIRING DIAGRAMS (CONTINUED)



This symbol indicates that the element is optional. The actual shape shall prevail.

**Fig. 10 — Wiring Diagram Heat Pump Size 24K (230V)**

		CN2/7/8	INPUT	230V	AC
		CN414	OUTPUT	0-310V	AC
		CN60	OUTPUT	230V	AC
T3	Condenser TEMP. Sensor	CN17	OUTPUT	0-5V	DC
T4	Ambient TEMP. Sensor				
TP	Discharge TEMP. Sensor				
		CN16	OUTPUT	230V	AC
		CN19	OUTPUT	230V	AC
		CN27/28/29	OUTPUT	0-310V	AC

# GUIDE SPECIFICATIONS

## HORIZONTAL DISCHARGE OUTDOOR UNITS

Size Range: 3/4 to 2 Ton Nominal Cooling and Heating Capacity  
Model Number: 38MHRCQ

### Part 1 - GENERAL

#### 1.01 System Description

1. Outdoor air-cooled split system compressor sections suitable for on-the-ground, rooftop, wall hung or balcony mounting. Units consist of a rotary compressor, an air-cooled coil, propeller-type draw-through outdoor fan, reversing valve (HP), accumulator (HP units), metering device(s), and a control box. Units discharge air horizontally as shown on the contract drawings. Units function as the outdoor component of an air-to-air heat pump system.
2. Units are to be used in a refrigeration circuit matched to ductless heat pump fan coil units.

#### 1.02 Agency Listings

1. Unit construction complies with ANSI/ASHRAE 15, latest revision, and with the NEC.
2. Units are evaluated in accordance with UL standard 60335-2-40.
3. Units are listed in the CEC directory.
4. Unit cabinet is capable of withstanding 500-hour salt spray test per Federal Test Standard No. 141 (method 6061).
5. Air-cooled condenser coils are leak tested at 550 psig.

#### 1.03 Delivery, Storage, And Handling

Units are shipped in one piece and are stored and handled per unit manufacturer's recommendations.

#### 1.04 Warranty (For Inclusion By Specifying Engineer)

### Part 2 - PRODUCTS

#### 2.01 Equipment

##### A. General:

Factory assembled, single piece, air-cooled outdoor unit. Contained within the unit enclosure is all the factory wiring, piping, controls, and the compressor.

##### B. Unit Cabinet:

1. Unit cabinet is constructed of galvanized steel, bonderized and coated with a baked-enamel finish on the inside and outside.
2. Unit access panels is removable with minimal screws and provides full access to the compressor, fan, and control components.
3. The outdoor compartment is isolated and has an acoustic lining to assure quiet operation.

##### C. Fans:

1. Outdoor fans are the direct drive propeller type, and discharges air horizontally. Fans draw air through the outdoor coil.
2. Outdoor fan motors are totally enclosed, single phase motors with class E insulation and permanently lubricated ball bearings. Motor shall be protected by internal thermal overload protection.
3. The shaft has inherent corrosion resistance.
4. Fan blades are non-metallic and statically and dynamically balanced.
5. Outdoor fan openings are equipped with a PVC metal/mesh coated protection grille over the fan.

##### D. Compressor:

1. Compressor is the fully hermetic rotary type.
2. Compressor is equipped with an oil system, operating oil charge, and a motor.
3. Motor is NEMA rated class E, suitable for operation in a refrigerant atmosphere.
4. Compressor assembly is installed on rubber vibration isolators.

##### E. Outdoor Coil:

The coil is constructed of aluminum hydrophilic pre-coated fins mechanically bonded to seamless copper tubes, which are cleaned, dehydrated, and sealed.

##### F. Refrigeration Components:

Refrigerant circuit components include a brass external liquid line service valve with service gage port connections, a suction line service valve with a service gage connection port, service gage port connections on compressor suction and discharge lines with Schrader type fittings with brass caps, accumulator, reversing valve.

##### G. Controls and Safeties:

Operating controls and safeties are factory selected, assembled, and tested. The minimum control functions include the following:

1. Controls:
  - A time delay control sequence is provided standard through the fan coil board
  - Automatic outdoor fan motor protection.
2. Safeties:
  - System diagnostics
  - Compressor motor current and temperature overload protection
  - Outdoor fan failure protection.

##### H. Electrical Requirements:

1. Unit operates on single-phase, 60 Hz power at 115V for unit size 12 and 208/230V for unit sizes 09, 12, 18, 24 as specified.
2. Unit electrical power has a single point connection.
3. Unit Control voltage to the indoor fan coil is 0-15V DC.
4. All power and control wiring must be installed per NEC and all local electrical codes.
5. The unit has high and low voltage terminal block connections.